

# SKY LINKS CAPITAL LIMITED

INCORPORATED UNDER REPUBLIC OF MAURITIUS AND REGULATED  
BY FINANCIAL SERVICE COMMISSION

## PRIVACY POLICY

Premier Business Center, 10th Floor, Sterling Tower, 14 Poudrière  
St, Port Louis, Mauritius

Sky Links Capital Limited is a Limited Company with Investment Dealer (Full Service Dealer excluding Underwriting) under License No. GB20025812 and is authorized and regulated by the **Financial Services Commission (FSC)** in Mauritius.

## INTRODUCTION

Sky Links Capital Limited, Mauritius ("Company," "we," "our," or "us") is committed to protecting the privacy and confidentiality of personal data collected through this website and in the course of providing our services. Protecting the privacy and safeguarding the personal and financial information of our current customers, former customers, and website visitors is a top priority for Sky Links Capital Limited ('Sky Links Capital,' 'we,' or 'us') while catering to the needs of our Customers and Clients ('You'). This Privacy Policy outlines how we collect, use, store, and protect your personal information in compliance with applicable data protection laws. By using any website operated by Sky Links Capital Limited or its affiliates, or by opening an account with Sky Links Capital or its affiliates, you consent to the collection and use of your personal information by Sky Links Capital as outlined in this policy.

## COLLECTION AND RETENTION OF YOUR PERSONAL INFORMATION

Sky Links Capital Limited processes personal data in accordance with applicable laws and regulations based on specific legal grounds. Processing is necessary for the performance of a contract when providing services requested by clients, including account management, trade execution, and customer support. Personal data is also processed to comply with legal and regulatory obligations, including financial regulations, anti-money laundering (AML) requirements, and reporting duties imposed by regulatory authorities. Additionally, processing is conducted under legitimate interests to enhance security measures, prevent fraud, improve service quality, and ensure the integrity of business operations.

Sky Links Capital Limited collects personal information both directly from you and indirectly through your interactions with us. This information is used to verify your identity, establish and manage your trading account, provide statements and trade confirmations, facilitate account funding and withdrawals, and address various account and customer service-related needs. Additionally, we may use this information to inform you about new or existing products, services, and promotions that may be of interest to you.

The majority of the information we collect is provided directly by you and includes, but is not limited to, personal details such as your name, address, date of birth, telephone number, and email address; regulatory verification information such as a passport or other government-issued identification; financial details including trading account information, annual income, net worth, risk capital, bank account details, and credit card information; and technical data such as your IP address, we type, operating system, and internet service provider. We limit the collection of personal information to what is necessary to provide our services and products. You have the right to request a copy of the most current

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version of your personal information held by us and may request corrections, amendments, or updates to ensure its accuracy. If you choose to close your account with us, we will retain your personal information solely to comply with regulatory requirements and may periodically contact you regarding new products, services, or promotions.

We may share your personal, financial, and account information with our affiliates for business, marketing, and customer service purposes, as permitted by applicable law. Our affiliates include companies that are directly or indirectly owned or controlled by us, such as financial service providers, dealers, and brokerage firms. To enhance our services, we may engage third-party service providers to assist with internal functions, including account processing, order fulfilment, client service, customer satisfaction surveys, and other data collection activities relevant to our operations.

We may also share client information from our database, including your name, address, phone number, and/or email address, across different departments within the organization and Outsourced affiliated third party. This helps us analyze and identify client needs, inform clients about product and service offerings, and carry out general marketing and market research.

Sky Links Capital Limited retains personal data as per Mauritius law for a period of 5 years in accordance with regulatory standards and only for as long as necessary to fulfil the purposes outlined in this policy, comply with legal and regulatory requirements, and resolve disputes. Once the retention period expires or the data is no longer required, it is securely deleted or anonymized to ensure confidentiality and compliance with data protection regulations.

#### **DISCLOSURE WITH OUTSOURCED THIRD PARTIES**

Sky Links Capital Limited may disclose personal, financial, and account-related information to outsourced third-party service providers for the purpose of facilitating and enhancing our operations, as permitted by applicable laws and regulations. These third parties may assist with essential functions such as account processing, transaction execution, client service, compliance monitoring, fraud prevention, risk assessment, customer satisfaction surveys, and data analytics.

Sky Links Capital Limited will not sell, license, lease, or otherwise disclose your personal information to any third party for any reason, except as described below.

- To support the products and services we offer, we may share your personal and account information with

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outsourced third-party service providers, including but not limited to financial institutions with whom we have joint marketing agreements. This may include partners involved in marketing financial services or products that we jointly offer, endorse, or sponsor. Additionally, we may share information with companies contracted to perform services on our behalf, such as vendors responsible for preparing and mailing statements, transaction confirmations, data processing, transaction execution, and marketing services.

- We generally require all outsourced third parties with whom we share non-public information to agree to maintain confidentiality and use the information solely for the specific purpose for which they have been engaged or as otherwise required by law. These third parties must also implement appropriate data security measures to protect the information from unauthorized access, use, or disclosure.
- We may disclose personal information to regulatory authorities as permitted or required by applicable law. This includes cooperation with regulatory bodies or law enforcement agencies in response to subpoenas, official requests, or as necessary to protect our rights, property, or the integrity of our operations.

## SECURITY OF YOUR PERSONAL INFORMATION

Sky Links Capital Limited is committed to protecting the confidentiality, integrity, and security of your personal information. We implement industry-standard security measures to safeguard your data from unauthorized access, use, disclosure, alteration, or destruction.

Sky Links Capital Limited employs a combination of physical, electronic, and procedural safeguards to protect personal information from unauthorized access, use, disclosure, alteration, or destruction. Sensitive information is encrypted during transmission and storage to prevent unauthorized access. Access to personal data is restricted to authorized personnel who require it to perform their job functions. Multi-factor authentication (MFA) and other identity verification measures are implemented to enhance security. Systems undergo regular security audits, penetration testing, and risk assessments to identify and address potential vulnerabilities. The company adheres to applicable data protection laws and best practices to ensure the lawful processing of personal data.

We employ physical, electronic, and procedural safeguards in order to protect your personal, financial, and account information and to offer you a safe and secure trading environment.

When you open an account with us, you are issued a unique account number and password, as well as a unique user id and password to enable you to access our website securely.

Sky Links Capital Limited is committed to ensuring the confidentiality and security of your personal, financial, and account information. Employees are obligated to maintain confidentiality and follow established procedures to

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safeguard your data. Access to personal, financial, and account information is restricted to authorized employees and affiliates who require it to conduct business, including servicing accounts. While certain employees may reset account and website passwords, they do not have access to stored passwords.

Robust security measures, aligned with recognized international standards, have been implemented to protect information from unauthorized disclosure, compromise, leakage, or fraud. Personal, financial, and account information, including credit or debit card details where applicable, is securely disposed of in accordance with the company's data retention policy. VeriSign certificates are used to encrypt information on the website and systems, including payment pages and online account applications.

Clients are solely responsible for maintaining the confidentiality of their account number, user ID, and passwords. To enhance security, clients should not disclose login credentials, store them on shared devices, or use public computers to access the website. Regular password updates, strong password creation, and avoiding browser-based password storage are strongly recommended. Clients should ensure their devices have security controls such as antivirus software and verify that they are the official Sky Links Capital website with an 'https' URL before entering sensitive information. If an SSL certificate does not belong to Sky Links Capital, clients must refrain from proceeding and immediately report the issue.

Clients should validate the authenticity of any communications purportedly from Sky Links Capital Limited before disclosing personal, financial, or account information. All calls, emails, or other forms of communication should be verified as genuine to prevent unauthorized access or fraud. If clients suspect that their account or website access has been compromised, they must immediately notify Sky Links Capital Limited to take appropriate security measures and mitigate any potential risks.

## CHANGES TO THIS PRIVACY POLICY

Sky Links Capital Limited reserves the right to update, modify, or amend this Privacy Policy at any time to reflect changes in legal, regulatory, or operational requirements, including but not limited to the **General Data Protection Regulation (GDPR) and the Mauritius Data Protection Act (DPA 2017)**. Any revisions to this policy will be published on our website, and where required by law, we will obtain your explicit consent before implementing material changes affecting your rights or the processing of your personal data.

Your continued use of our website, products, or services after such updates constitutes your acknowledgment and acceptance of the revised Privacy Policy. We encourage you to periodically

review this policy to stay informed about how we protect your personal data.

For further inquiries regarding this Privacy Policy or any updates, please contact us at [info@skylinkscapital.com](mailto:info@skylinkscapital.com).

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